

*Marshall*

WILLEN II  
PORTABLE LOUDSPEAKER

**FULL ONLINE MANUAL**

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# DEVICE LAYOUT

# ENGLISH



## DEVICE LAYOUT

## ENGLISH

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- 1 POWER BUTTON**  
Push and hold the power button to turn the speaker on or off.
- 2 BLUETOOTH BUTTON**  
Push and hold the Bluetooth® button until the LED turns to a slow blue pulse to start pairing mode.
- 3 MICROPHONE**  
The microphone lets you use Willen II as a speaker phone. Push the Bluetooth button to toggle the call between the speaker and your phone.
- 4 BATTERY INDICATOR**  
The 5-segment battery indicator shows the battery charge.
- 5 CONTROL KNOB**  
Use the control knob to manage your music playback, phone calls and more.
- 6 USB-C POWER INPUT**  
Charge the speaker by plugging it into a USB power source via the included USB-C lead.
- 7 FASTENING STRAP**  
Unhook the lower-right side of the strap by stretching it gently.

# INSTRUCTIONS

# ENGLISH

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## GETTING STARTED

- I. Push and hold the Power button until the speaker turns on.
- II. Push and hold the Bluetooth button until the LED turns to a slow blue pulse.
- III. Select **WILLEN II** from your audio device's Bluetooth list.

## USING THE CONTROL KNOB

- Play/pause – push once
- Skip backward/forward – push left/right
- Turn up/down the volume – push up/down
- Receive/end a call – push once
- Reject a call – push twice

## CHARGING THE SPEAKER

Use the included USB-C cable to connect the speaker to a USB power source. The USB-C power input port is located on the left side of the speaker.

Note: Always make sure that the speaker is completely dry before charging it.

## BATTERY INDICATOR

The 5-segment battery indicator shows the battery charge. A rising animation indicates that the battery is charging.

## PAIRING A NEW DEVICE

Willen II can be connected with 2 devices at a time and remembers up to 8 previously paired devices. When in range, it will try to reconnect with the last connected device.

- I. Push and hold the power button until the speaker turns on.
- II. Push and hold the Bluetooth button until the LED turns to a slow blue pulse.
- III. Select **WILLEN II** from your audio device's Bluetooth list.

# INSTRUCTIONS

# ENGLISH

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## RESETTING THE SPEAKER

A factory reset will reset the speaker to its original settings, excluding any firmware updates.

Note: This will delete all user settings and the speaker will need to be set up again.

- I. Remove **WILLEN II**, and **WILLEN II [LE]** if present, from your sound device's Bluetooth list.
- II. Ensure that the speaker is on.
- III. Push and hold the Bluetooth button for 7 seconds. The Bluetooth indicator turns quickly red, and the speaker restarts.
- IV. The speaker has returned to its factory settings and is ready to be paired, see section Getting started.

## CLEANING THE SPEAKER

Clean your speaker regularly to keep it fresh and last longer.

Unplug any leads before cleaning the speaker and make sure everything is completely dry before plugging in a USB charger.

The silicone sleeve and the carry strap can be removed and cleaned separately. Gently clean it and the leads with a lint-free cloth, slightly damp with either:

- water,
- 70% isopropyl alcohol, or
- 75% ethyl alcohol

Carefully clean the speaker mesh and openings with a dry and soft brush, or a cotton swab.

- Do not use any sharp or metal objects.
- Do not use compressed air.
- Do not use products containing bleach or hydrogen peroxide.
- Do not submerge the speaker in any cleaning agents.
- Do not rinse the speaker under running water.

# INSTRUCTIONS

# ENGLISH

## BATTERY CARE GUIDE

Your speaker comes equipped with high-performance lithium-ion batteries and the battery life span is affected by charging and usage. Follow the guidelines below to keep your battery in great condition for as long possible.

- Avoid using fast chargers if possible. Fast charging causes stress on the battery and will degrade it.
- Avoid letting the battery drain completely or charging it when it's already full. Try to keep the charge between 30% and 80%.
- If the speaker is stored for a long time, it is recommended to charge the speaker to about half-charge and then do a factory reset. Store the speaker in a cool, dark, and dry place.
- Avoid using or charging the speaker in hot and unventilated places, 45°C/113°F and above, such as in a parked car or by a window in direct sunlight.
- Avoid charging the battery at low temperatures, below 10°C/50°F and using the speaker below 0°C/32°F.
- Avoid strong mechanical shocks such as dropping the speaker on hard surfaces as it might harm the batteries.

Download the Marshall Bluetooth app and select the battery preservation level that best suits you and your speaker.

### MARSHALL BLUETOOTH APP

Download the Marshall Bluetooth app to get the most out of your speaker and keep it up to date with the latest software.



## TROUBLESHOOTING

## ENGLISH

PROBLEM	CAUSE	ACTION
<b>The speaker does not turn on</b>	The battery has no charge.	Plug the speaker into a USB power source to charge it.
<b>Cannot connect or pair with a Bluetooth device</b>	Bluetooth is not enabled on your device (smartphone, tablet, computer).	Activate Bluetooth on your playback device.
	The speaker is not in pairing mode.	Make sure that the speaker is turned on before setting it in pairing mode, see Pairing a new device.
<b>Erratic behavior</b>	The speaker is not using the latest firmware version.	Download the Marshall Bluetooth app and connect to the speaker. Follow the in-app instructions to ensure that Willen II has the latest firmware version.
	There is a software error.	Perform a factory reset, see Resetting the speaker.  Willen II needs to be set up again.



**TROUBLESHOOTING****ENGLISH**

<b>PROBLEM</b>	<b>CAUSE</b>	<b>ACTION</b>
<b>Bluetooth connection drops out</b>	The Bluetooth devices are too far apart, or the connection is affected due to obstacles.	Move the devices closer to each other so that they are unobstructed by obstacles such as walls or doors.
	There is a strong electric field surrounding the speaker. Items such as microwave ovens, wireless network adapters, fluorescent lights and gas cookers use the same frequency range as the Bluetooth device. This may lead to electrical disturbances.	Move the speaker to another spot or turn off or move the interfering electronic device.

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